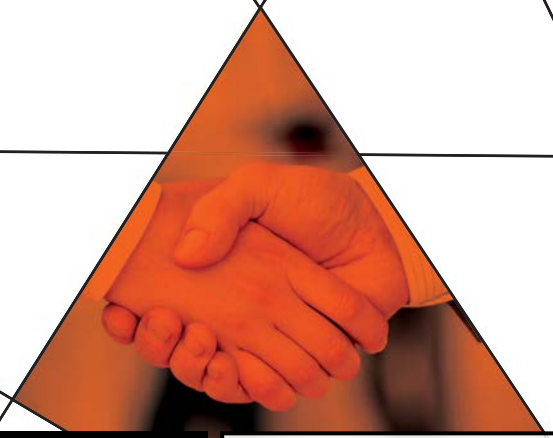
LIFESKILLS IN ACTION



SOFT SKILLS+

Problem-Solving

EMILY ANDERSON

Jordan works in an office.

It's his first job.

He loves fixing computers.

There's just one **problem.**

Sometimes he gets tired.

He tries to stay awake.

It's not easy.

One day he falls asleep.

He snores.

His boss hears him.

"Jordan!" she says.

He wakes up.

She stares at him.

“Sorry, Mila,” Jordan says.

“That’s okay.

But **don’t let it happen again.”**

"I won't."

Jordan worries.

I didn't mean to fall asleep.

It just happened.

What if I do it again?

The next day, Jordan gets sleepy.

Oh, no, he thinks.

I need to stay awake.

He tries.

It doesn't work.

His eyelids grow heavy.

Soon he is asleep.

"Hey!" Mila says.

Jordan wakes up.

She stands over him.

“I’m sorry,” he says.

“I tried my best not to sleep.”

Mila sits down next to him.

“Trying hard isn’t enough.

You have to **solve the problem.”**

“What do you mean?” Jordan asks.

“It’s not always easy to fix issues.

You have to stop and think.

Figure out the cause.

Then plan a solution.

Take it **step by step.”**

Jordan doesn’t know what to say.

Mila helps him out.

“Let’s talk through step one.

Study the problem.

What’s going on here?”

“I keep falling asleep,” Jordan says.

“When?”

“After lunch.”

“Okay,” Mila says.

“Why do you get tired then?”

Jordan isn’t sure.

Still, he has an idea.

“You know what?

I’ll use my phone alarm.

It will buzz every ten minutes.

That will help me stay awake.”

He turns back to his desk.